

F.Y.I.

For Your Information



MASSACHUSETTS

Blue Cross Blue Shield of Massachusetts is an Independent Licensee of the Blue Cross and Blue Shield Association

Date: September 8, 2009

To: Medicare Advantage-Prescription Drug Plan Participating Providers

Subject: Update on the CMS-Required Fraud, Waste, and Abuse Training

Update on the CMS-Required Fraud, Waste, and Abuse Training

We're writing to clarify information about Fraud, Waste, and Abuse (FWA) training that the Centers for Medicare & Medicaid Services (CMS) requires providers to take. If you recall, CMS mandates that providers take the training by no later than **December 31, 2009** and annually thereafter.

Who Must Take the Training?

Blue Cross Blue Shield of Massachusetts (BCBSMA*) has received a number of questions from providers regarding whether the training requirement applies to them. The FWA training is required for all providers and employees of all Medicare Advantage (Part C) and Prescription Drug (Part D) first-tier, downstream, and related entities who provide administrative or health care services to a Medicare Advantage individual. This includes providers *and office staff* for the following provider types:

- Primary care providers
- Hospitals
- Specialists
- Ancillary and behavioral health providers
- Dentists
- Pharmacy Benefit Managers
- Pharmacies and pharmacists
- Subcontractors such as claims processing firms (e.g., billing agencies)

To access the FWA training:

- Go to the Health Care Administrative Services website at www.hcasma.org.
- Select **Medicare Training** on the toolbar at the top of the home page.

Questions?

If you have any questions about the FWA training, please contact your BCBSMA Network Manager at 1-800-316-BLUE (2583) or your Dental Network Representative at 1-800-882-1178, Option 4.